



July 17, 2023

To Whom It May Concern,

On behalf of Lycoming Engines, I want to thank you for your loyalty and patience during these unprecedented times. Our success is powered by you and we are committed to provide you with the highest quality products and services you have come to expect.

The global supply chain and workforce dynamics experienced during and post-pandemic continue to evolve and drive risk across our business. We recognize the inconvenience this is causing and want to assure you we are taking aggressive steps to resolve the delays and missed commitments. You need a schedule you can depend on and we want to be your partner in that effort.

We continue to engage internally and externally to increase supply, drive cost and inefficiency out, and resource across multiple means to meet our customer needs. We have also taken the following steps to address the situation:

- Added skilled personnel and shifts to our operations and inspection areas;
- Level-loaded our critical and high-volume/long lead-time suppliers;
- Established defined working teams to increase process and product efficiencies.

While we are doing the best to plan each step that will return Lycoming to whole and result in on-time deliveries, we are unfortunately still presented with surprises on a regular basis. Again, we are taking steps to drive to the root cause when this occurs and put corrective actions in place to prevent reoccurrence.

Engine lead-times until further notice will be (14) fourteen months.

We apologize for any inconvenience associated with these engines.

Sincerely,

Andy Stefanini

Regional Sales Manager – Central & Southeastern US

Lycoming Engines, an Operating Division of Avco Corporation

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